© Goal

To establish a high-performance Agile program that enhances legislative information accessibility, scalability, and security, aligned with the client's goals. This will be achieved through robust planning, a phased Agile implementation approach, stakeholder engagement, and continuous improvement.

Strategic Objectives

meets legislative needs and handles peak traffic efficiently, such as during legislative sessions. • Embed Agile Principles Across Teams: Implement a scalable Agile framework (SAFe) to ensure predictable,

• Develop a Scalable, High-Performance Infrastructure: Create a responsive, cloud-integrated system that

- iterative delivery of features, enabling continuous improvement. • Establish a Culture of Continuous Improvement and Security Compliance: Focus on building a resilient,
- secure system that meets compliance standards and integrates best-in-class IT security protocols.

Transformation

Year 1: Foundation And Aglie

• Focus: Establish Agile frameworks, begin foundational development, and align IT security protocols.

Agile Transformation Kick-off

Key Initiatives

• Objective: Transition teams to an Agile, value-driven approach using SAFe principles.

document storage.

- Actions: Conduct Agile training for all teams, including project managers, developers, QA testers, business analysts, and architects.
- Form cross-functional Agile teams, assigning roles (Scrum Masters, Product Owners) to align teams with Agile methodologies.
- Set up Kanban and Scrum boards (e.g., VSTS or Jira) to visualize progress and prioritize tasks. Foundational LIS System Development

• Actions: Create the foundational system architecture with Cloud and Micro services integration for scalability.

Develop initial Minimum Viable Products (MVPs) for key legislative features, such as voting records, bill summaries, and

• Objective: Design and develop the foundational architecture for the LIS system, focusing on critical components.

Security and Compliance Integration

• Actions: Conduct a comprehensive IT security audit and establish a security baseline for the client.

• Objective: Ensure that IT security protocols are embedded in all phases of development.

Implement automated testing frameworks to ensure high-quality code deployment in each sprint.

Integrate security tools such as SIEM (Security Information and Event Management) for real-time monitoring. Begin compliance with legislative data protection standards, implementing secure data handling protocols.

• Objective: Foster strong relationships with key stakeholders to align program objectives with legislative goals. • Actions: Schedule quarterly Program Increment (PI) planning meetings with stakeholders to align on goals, review

Stakeholder Engagement and Communication

- progress, and adjust priorities. Provide regular updates to legislative and executive branches, offering a clear vision of LIS benefits and progress.

Year 2: Expansion And Iterative Delivery

Key Initiatives

• Focus: Deliver core features enhance system capabilities, expand Agile practices, and strengthen stakeholder

• Objective: Develop and release the core features of the system that directly serve legislative needs. • Actions: Focus on delivering key features, including bill tracking, real-time voting updates, data analytics, and user-

Core Feature Delivery

specific dashboards for legislators.

improvements.

Key Initiatives

management.

accessibility.

developments.

sprint.

collaboration.

- Conduct user feedback sessions after each sprint to refine features based on real-world feedback. Integrate Cloud storage solutions to handle increased data volume and ensure high availability.
- Enhanced Agile Practices and Scaling

• Actions: Implement Scrum of Scrums to coordinate across multiple Agile teams and ensure alignment with program

goals. Expand Agile training to support teams with advanced concepts like DevOps and Continuous Integration/Continuous Deployment (CI/CD).

Use program increments (PIs) to set quarterly objectives, ensuring each sprint contributes to LIS milestones.

• Objective: Solidify and expand Agile processes across all teams for consistent delivery and alignment.

• Objective: Enhance security and data compliance to support secure legislative operations. Actions: Integrate advanced security measures, such as multi- factor authentication and data encryption for sensitive legislative information.

Ensure ongoing compliance with state and federal data protection standards, implementing audit-ready processes.

Advanced Security and Compliance Measures

Intensified Stakeholder Collaboration • Objective: Deepen engagement with stakeholders to maintain alignment with legislative priorities.

Conduct regular penetration testing and vulnerability assessments to proactively manage risks.

• Actions: Create a shared dashboard accessible to stakeholders, showcasing progress, key metrics, and real-time data insights. Organize monthly sprint reviews and demonstrations, inviting legislative leaders and stakeholders to provide input and feedback.

Align capabilities with the needs of both Legislative and Executive branches, gathering ongoing feedback for iterative

Program Maturity

• Focus: Achieve program maturity, optimize performance, and integrate advance features based on feedback.

Perform stress testing to ensure the system can handle anticipated loads during critical legislative periods.

• Objective: Develop and deploy advanced features based on user feedback and legislative requirements.

Set up an automated monitoring dashboard to track system health, usage trends, and issue alerts for proactive

System Optimization and Scalability Enhancements • Objective: Enhance performance to handle peak demands and optimize system speed and reliability. • Actions: Implement additional load balancing, caching, and database optimization techniques to support high-volume legislative sessions.

Year 3: Optimization, Scaling And

• Actions: Introduce advanced search capabilities, data analytics for policy insights, and personalized user settings. Implement Machine Learning (ML) algorithms to provide recommendations and predictive analytics. Expand on existing features to create a more interactive experience, with real-time collaboration tools and mobile

Program Evaluation and Continuous Improvement

Long-Term Stakeholder Engagement Strategy

Advanced Feature Implementation

increasing deployment frequency.

Full DevOps Integration and Process Automation • Objective: Achieve full DevOps integration across teams to automate processes and increase delivery speed.

• Actions: Implement Continuous Delivery pipelines to automate deployment, reducing manual intervention and

Train IT and development teams on advanced DevOps practices, ensuring consistency and reliability in deployments.

Use automation tools to streamline routine processes, such as code integration, testing, and deployment.

• Objective: Assess program outcomes and establish mechanisms for continuous improvement and innovation. • Actions: Conduct a comprehensive program evaluation to measure the impact of on legislative operations and stakeholder satisfaction. Identify new features or optimizations based on user data and feedback gathered over three years. Establish a governance model for ongoing enhancements, ensuring remains adaptable to future needs.

• Objective: Develop a long-term engagement strategy to ensure sustained support and alignment.

Create an open feedback loop with legislative stakeholders to capture changing needs and requirements.

Establish a standing committee with representatives from the legislative and executive branches to guide future

• Actions: Provide annual reports on performance, impact, and future roadmap to stakeholders.

Key Performance Metrics

To ensure progress and measure success, the following metrics will be tracked throughout the program's lifecycle:

• Security Compliance: Percentage of security incidents resolved within 24 hours, aiming for 100% resolution rate.

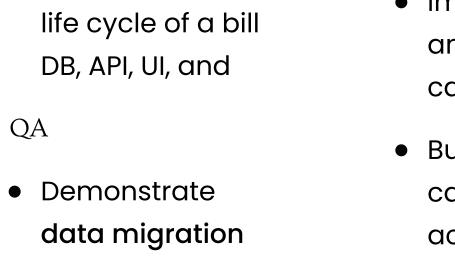
• Feature Delivery Rate: Number of features delivered per quarter, targeting incremental improvements with each

• Agile Adoption: Percentage of teams fully adopting Agile, with quarterly performance evaluations.

• System Uptime: Target of 99.9% uptime, especially during critical legislative sessions.

• Stakeholder Satisfaction: Annual survey to gauge satisfaction with capabilities and support.

Ends 7/2020 Ends 7/2021 Ends 7/2022 Ends 7/2023



Program Roadmap

DevOps processes • Implement

capabilities

Implement

Product Foundation

Foundation for

• Implement

Technical

automated QA



User Experience

• Enhancing User

- account for process variances
- Conduct **Production** Parallel I test for 2020 session



Parallel II for

2021 session

Ready for Production

• Fine-tune User

Experience





to

transition efforts

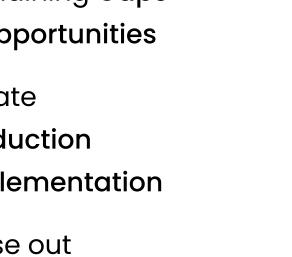
items

Complete

Parity+

Remaining G & O

Address



GO LIVE 2024

processes

Conclusion

growth within the organization.

This plan sets a vision for not only meeting immediate goals but establishing a resilient framework for ongoing innovation and